

## Summary of Event

**EVENT:** Speak Up Broward “Let’s Talk Transportation” Presentation

**DATE/TIME:** Thursday, February 20, 2014 at 10:30 am

**LOCATION:** ARC Broward  
10250 NW 53<sup>rd</sup> Street, Sunrise, Florida 33301

**PRIMARY AUDIENCE:** ARC Broward Adult Program Recipients

**ESTIMATED NUMBER OF PEOPLE REACHED:** 27 persons in attendance

**PROJECT TEAM MEMBER PARTICIPATION:** Dave Wallace, Speaker; Davicka Thompson, Facilitator

**PRIMARY CONTACT:** Jody Ellis, Director of Workforce Services, [jellis@arcbroward.org](mailto:jellis@arcbroward.org)

### **SUMMARY OF EVENT:**

- ✓ The purpose of the meeting was to present the Let’s Talk Transportation presentation to an audience dependent on transportation due to mental and/or physical limitations
- ✓ Dave Wallace presented to the group and engaged in meaningful dialogue regarding their transportation needs and concerns. Immediate concerns include TOPS and Para-transit programs, namely discounts to offset financial cost and dependable transportation services for disadvantaged riders.
- ✓ The audience participated in the TODAY/TOMORROW exercise.

### **FOLLOW UP / ACTION RESULTS:**

- ✓ Ms. Thompson will follow up by e-mail with Dr. Faulkner to thank him for arranging introduction.
- ✓ Each person on the Network list will be added to the Master Network List.
- ✓ Ms. Thompson will follow up with four persons interested in Speakers Bureau to determine further involvement.

**EVALUATION OF EVENT:** The presentation was well received. Many in the audience use bus services due to mental/physical limitations so there is vested interest in addressing more dependable services, better access (bus shelters – secure and weather proof), programs to offset financial cost, and more routes.

One wheelchair-bound man takes up to three buses each way to get to ARC. On this day, one bus was delayed so ended up riding his motorized wheelchair approximately two miles to get to ARC.

Administrators voiced concerned with TOPS customer service. We were advised that the TOPS drivers are consistently off schedule leaving many of the ARC adults stranded during morning and evening hours.

A request was made for an app to alert riders of delays so they have adequate time to prepare alternate means of transportation.

**PHOTO CAPTION/INFO:** N/A